

FIVE MOONS

YOUR CHOSEN SERVICE PROVIDER

Five Moons has established itself as an industry leader in Public Health & Facility Maintenance services through our commitment to our Clients & world class quality standards.

SINCE 1992



Established in 1992, Five Moons Co. Ltd was founded in Al-Khobar with the aim of providing professional Facility Maintenance services to commercial and residential customers throughout the Kingdom of Saudi Arabia. With a solid portfolio of properties under our management, Five Moons has established itself as a national industry leader in Pest Management & General Maintenance Services through our diverse expertise and commitment to world class quality services. Our client base continues to expand across Saudi Arabia with current Offices in Riyadh, Jeddah, Jubail, Tabuk and Jazan.



Five Moons works tirelessly to foster strong client partnerships and develop customised solutions geared towards performance enhancement and overall efficiency in facility management. We provide our clients with integrated, comprehensive solutions to manage all their Facility needs, both hard and soft services, from General building Maintenance, Air-conditioning solutions, to Pest Management, and General cleaning services spreading across the commercial, industrial and

residential sectors across the Kingdom.

Our Team of dedicated professionals work round the clock with state of the art equipment to deliver expert services to all our clients' properties. We uphold the strictest safety standards by using environmentally friendly cleaning and pest control chemicals approved by the World Health Organisation to ensure client, crew and environmental safety at all times.

listed as an approved service provider with Saudi Aramco and SABIC , as well as being a Certified ISO 9001:2008 and INDOCERT member, BPCA member, BICs member, and one of the esteemed members of the National Pest Management Association, Inc. in the USA.

MISSION & VISION



MISSION

MISSION

“To provide high-quality maintenance and facility services that improve the well-being of customers and enable them to live comfortably.”



VISION

VISION

“To be the customers’ preferred choice for all their Facility needs by leading in our market through professionalism & superior quality services.”



WHY FIVE MOONS?

Kingdom wide Network

Kingdom wide presence with over 6 offices to serve our customers across the country

Customer Experience

Our Customer Care Contact Centre ensures you get the best of services at all times through their complaint management and regular customer feedback surveys.

Safety, Health & Environment (SHE)

Our policy is to provide and maintain safe and healthy working conditions, equipment, and systems of work for all our employees, and to provide such information, training and supervision as they need for this purpose.

Pest Awareness Training.

The Pest Awareness Training is one way Fivemoons shows its support for its clients and Stakeholder by providing classrooms training; helping them to better understand how pests behave on their property and implement the best sanitation practices to prevent pest infestations in the first place.

Five Moons expertise in KSA

Over 32 years of experience in the local market with technical knowledge and specialized range of service offering.

Expert Surveying

Industry specific surveying tool and Gap analysis for effective pest management with Sound knowledge about all audit compliance.

Technological Advancement

We stay up-to-date with global and local trends in digital and technology. We have real time access to all kinds of data that allows us to do root cause analysis, listen to feedback and improvise service delivery. Initiatives like customer online web portal & Synchro service track app at replacing paper-based service and provide unique online reporting & analysis system to our customers.

SEASONAL PEST & TREATMENT METHODS

FIVE MOONS HAS A WIDE RANGE OF SOLUTIONS TARGETING DIFFERENT PESTS WITH THEIR RESPECTIVE TREATMENT METHOD

ANT CONTROL



- The service targets the source of the infestation
- Involves inspection, treatment and monitoring



BED BUG CONTROL



- Residual Spray
- Dusting Powder
- Vacuum Machine



COCKROACH CONTROL



- Gel Baiting
- Residual Spray
- Insect Monitoring Trap



SEASONAL PEST & TREATMENT METHODS

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RODENTCONTROL



- Rodent Bait | Rodent Stations
- Glue Traps
- Mechanical Trap



GARDEN TREATMENT



- High Pressure Spray
- Using Granules in the ground grasses



MOSQUITO MANAGEMENT



- Thermal Fogging
- ULV Misting
- Anti Larval | Adulticidal Measures



SEASONAL PEST & TREATMENT METHODS

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FLY MANAGEMENT



- Ultra Loq Volume(ULV) Misting
- Anti Larval Treatment
- Electric Fly Catcher | Linnea
- Fly Bag | Fly Ribbon | Fly Quick Bait



TERMITE CONTROL



- Pre Construction Treatment
- Post Construction Treatment
- Drilling & Injection





INDUSTRIES WE SERVE

Food Processing Industry

Pests are a key source of contamination in food & beverage products. Understanding the critical areas and risk of infestation is important when coming up with an Integrated Pest Management (IPM) program. We have services and products that have been designed to ensure protection of every food processing units' requirements.

Food Retail Industry

Food Retail restaurants rely on customer satisfaction. It is vital to standardize pest management practices for a brand to survive. Our pest management schedule ensures that the restaurant's kitchen and dining areas are pest-free. Our service includes monitoring tools designed to attract and trap pests and ensure we track the pest-incidence at your establishment.

Hospitality Industry

Hospitality industry risks hosting hitchhiking pests who tag along on the luggage of the guests. Bedbugs, cockroaches and many other pests have migrated across continents and are not new to finding perfect harborage in a hotel. Knowing their hideouts is one part of the solution; treating it with minimal downtime, is where our expertise is delivered.

Pharmaceuticals Industry

The pharmaceutical industry mandates some of the strictest compliances.

Five Moons is your professional partner when it comes to managing pest in compliance with internal quality management standards, customer requirements and regulatory standards including: SFDA and ISO Standards

Manufacturing & Warehousing Industry

The manufacturing and warehousing industry protects goods in transit. Any sort of pest outbreak could have cross contamination and serious business losses. The best solution is one that takes a 360 degree view to manage your problems before they start.

Healthcare Industry

The healthcare industry offers care and support at most crucial times. Effective pest management goes beyond the everyday pests to also help control bacterial and fungal outbreak or contamination, making the patient's transition back to health a safe one as well.

INTEGRATED PEST MANAGEMENT REPORTING STRUCTURES



STATE OF THE ARTS PEST CONTROL EQUIPMENTS

We have invested effective and reliable State of the Art Pest Control Equipment for the specific type of job.

INNOVATIVE DETECTION TECHNOLOGY - TERMATRAC T3i SUITE

The Termatrac T3i suit is an innovation in termite detection and tracking technology. This detection technology is great assistance and an essential tool for professional working in the pest inspection field.

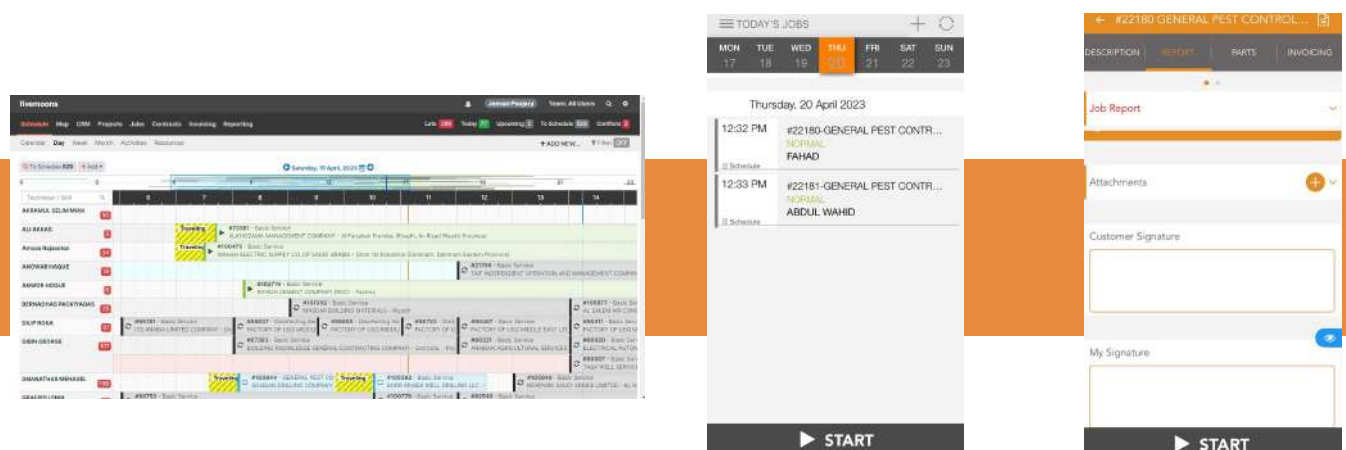
Feature

The T3i Suite contains the following components:

- T3i Device which contains the sensors used to detect and track termites.
- Personal Digital Assistant (PDA) computer. This provides a screen to display the information from the T3i Device. The PDA also controls the operation of the T3i Device.



ONLINE SCHEDULING SYSTEM





ULV FOGGER BURE

Feature

- It comes with a lithium-ion rechargeable battery.
- The ULV Generator's small size and low weight make it an easy-to-handle gadget that can be used for longer periods of time without having to replenish the tank.



ULV SPRAYER AIR FOG SERIES -AIR FOG 3

Feature

- Powerful Sirocco fan with 20 spraying nozzles enable to spray Ultra Low Volume for landscape and street trees.
- Convenient wireless remote control (Engine Start/ Stop, Spray On/Off).
- Control spraying volume by detaching nozzles.
- Nozzle working automatically (Up/Down, Left/ Right) (Total Six automatic modes)



ELECTRIC FLY TRAP | LINNEA

Feature

- UV resistant glue board with wide surface area for maximum catch.
- Easy to replace glue board and tube without any tools.
- Wall-mounting models save space.



CLEANING SERVICES

COMMERCIAL CLEANING SERVICE



- Industry grade cleaning
- Food Industry cleaning
- Construction cleaning
- Chemical industry
- Manufacturing industry
- Industrial equipment cleaning
- Warehouse Cleaning



INDUSTRIAL CLEANING SERVICE



- Office Deep Cleaning
- Floor waxing
- Stains and grease removal
- Carpets Shampooing
- Wall & Ceiling Cleaning
- Stainless Steel Polishing



TOWER CLEANING GLASS CLADDING



- Cradle Glass Cleaning
- Indoor/Outdoor Glass Cleaning



CLEANING SERVICES

RESTAURANT CLEANING SERVICES



- Hood & Duct Cleaning
- Kitchen Deep Cleaning



RESIDENTIAL CLEANING SERVICE



- Floors
- Marble Polishing
- Carpets Shampooing
- Furniture Cleaning
- Ceilings
- General Cleaning
- Deep Cleaning
- Curtain Cleaning



CARPET & UPHOSTERY STEAM CLEANING



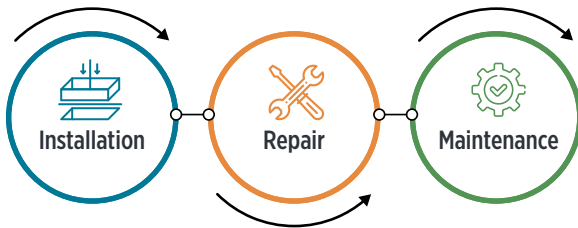
- Remove stain, odor & dirt.
- Carpets cleaning
- Upholstery and furniture cleaning.
- Delicate fabric handling



MEP & HVAC-R SERVICES

(HARD SERVICES)

AIR-CONDITIONING SERVICES OFFERED



PACKAGE UNIT

- Check Condenser
- Check Voltage Unit Load
- Check Air Handler Filter
- Check Motor Fans
- Check The Vibration of Compressor/ Motor Units

SPLIT TYPE AC

- Cleaning of Fan Coiled Units and Condenser Units Water Pressure Cleaning of Evaporator Coil and Condenser Coil
- Check Filters
- Blower Dry Fan Control/Outdoor Fan Motor/ Compressor and Motor Control
- Check the Vibration of Compressor/ Motor Units

CHILLED WATER AC SYSTEM

- Pressurized Water Cleaning of the Condenser
- Check the Vibration of Compressor/Motor Units
- Check Chilled Water Temperature Sensor Calibration
- Check the Oil Level Every 3 Months or Every 6 Month and Spectrometer Chemical Oil Analysis per Compressor

REFRIGERATION

- Repair and Maintaining walk-in chiller
- Repair and Maintaining walk-freezer
- Repair and Maintaining cold storage

PLUMBING REPAIR AND MAINTENANCE

- Troubleshoot all Plumbing Issue
- Lay Out Sewerage System and Drain System
- Installation of Plumbing Fixture
- (Bathtubs / Water Closet / Shower Mixer / Wash Basin / and Water Pumps)
- Water Tank Cleaning



ELECTRICAL REPAIR AND MAINTENANCE

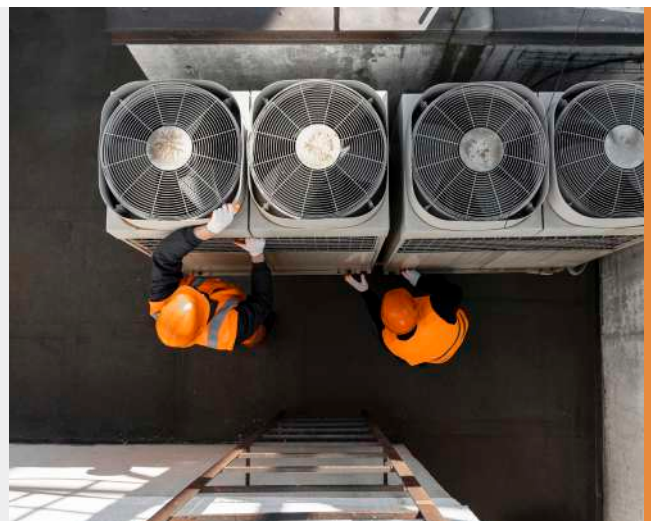
- Domestic / Commercial / Industrial Wiring Installation
- Cable Laying
- Installation of Lighting Fixtures
- Troubleshooting and Repair of the Electrical Problems



DUCT CLEANING AND MAINTENANCE

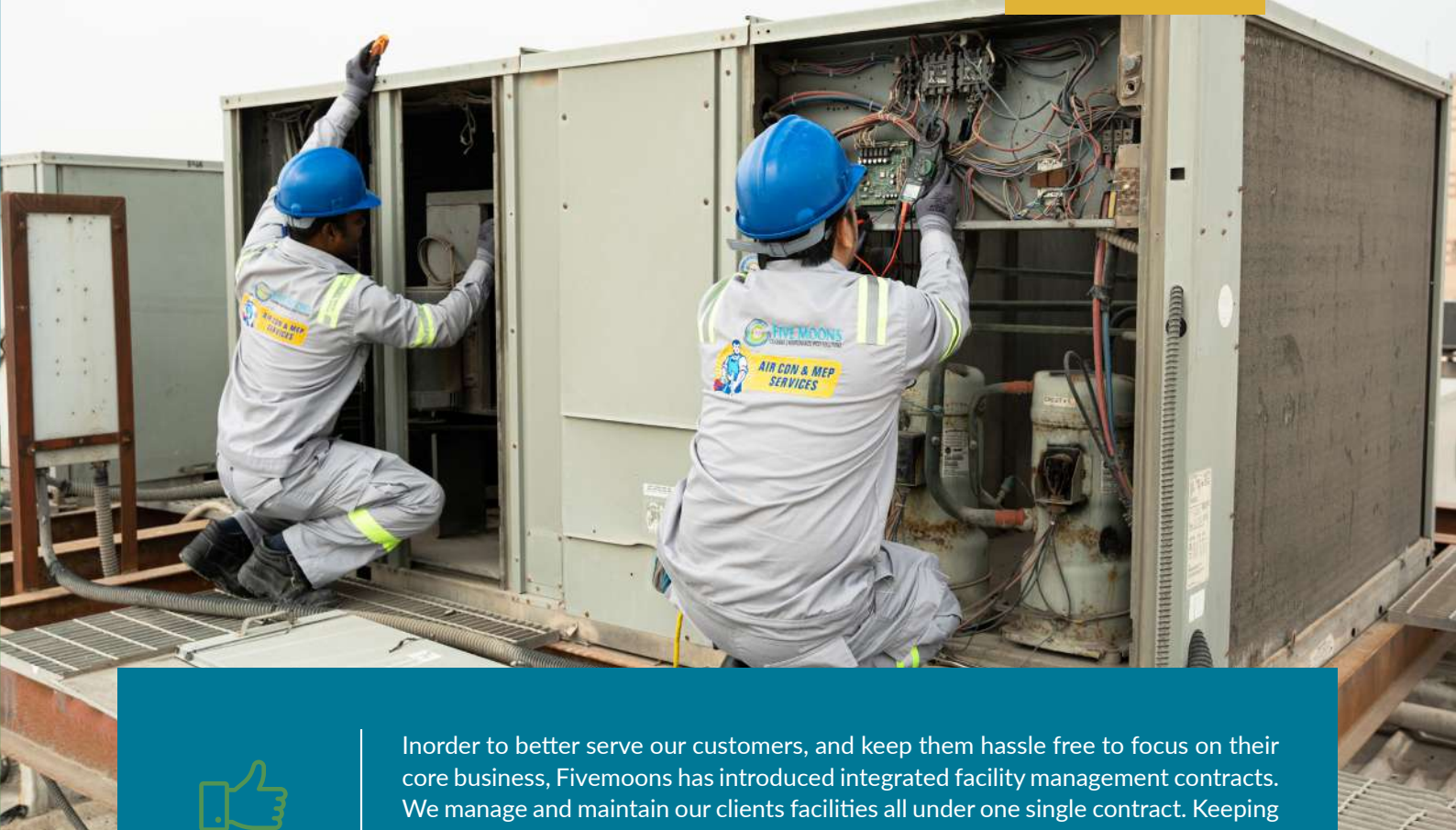
How to improve the Air Quality in your premises...

- Mold, bacteria, fungi & other microbes may grow in your air ducts and be effecting the air quality.
- Cleaning will kill these toxins and save money by raising the efficiency of unit



FACILITY MANAGEMENT SERVICES

Many Facilities Leak Professional Facility Management Services In order to Protect their Assets From Depreciative. Five Moons Can Assist Using Our Professional approach. Offering the below comprehensive Services.



In order to better serve our customers, and keep them hassle free to focus on their core business, Fivemoons has introduced integrated facility management contracts. We manage and maintain our clients facilities all under one single contract. Keeping in mind the best quality service which includes:

- MEP
- HVAC-AC
- Operations & Maintenance
- General Cleaning
- General Pest Control
- Elevator Maintenance
- Landscaping
- CCTV & IT Services
- Swimming Pool Maintenance
- Fire Fightings
- Security Services
- Sewage Disposal
- Housekeeping
- Waste Management

We are providing Annual and Periodical Contracts to Fit your facility needs and requirements.

CERTIFICATIONS & REGISTRATIONS

NATIONAL PESTMANAGEMENT ASSOCIATION



BRITISH PEST CONTROL ASSOCIATION



THE BRITISH OF CLEANING SCIENCE



MINISTRY OF HEALTH CERTIFIED



ARAMCO VENDOR



SABIC VENDOR



SOME OF OUR VALUED CLIENTS

SOME OF OUR VALUED CLIENTS





FIVE MOONS

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Prince Turki bin Abdulaziz St. Corniche

Regions

Riyadh - Jeddah - Jubail - Tabuk - Jazan

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